

Town of Orange
Resident Complaint Policy

Article 1. Authority: Under the authority granted by the Town of Orange Selectboard we hereby adopt the following policy concerning Resident Complaints

Article 2: Purpose: The purpose of this policy is to have a set of rules regarding resident complaints located within the Town of Orange.

Article 3: Application: The policy applies to all residents and landowners within the Town of Orange

Article 4: Objective: The principal objective of the Town of Orange Resident Complaints policy is to maintain a high quality of life in our community; contribute to the improvement and stabilization of our town; protect property values; help promote a healthy and safe environment.

Article 5: Policy: The policy shall read as follows: We ask all residents to politely talk with your neighbor or the property owner to work through any issues before calling in a complaint to the Town Clerk's Office. If your "good neighbor" effort fails, please call the Town Clerk's Office. Anonymous complaints are not able to be processed. The town office staff will ensure that active and new complaints are promptly addressed. The Town Clerk's Office will take your information down and forward it onto the Selectboard for further evaluation.

Article 6: Effective Date: This policy shall become effective immediately upon its adoption by the Selectboard

Signatures:

Sue Perreault
[Signature]

Date:

8/12/19